

We'll take
care of it

Keeping you connected

From hotels to hospitals, care homes to local pubs, thousands of customers around the UK trust JLA's innovations for convenience, value and peace of mind. Explore how our digital solutions can support your organisation today.

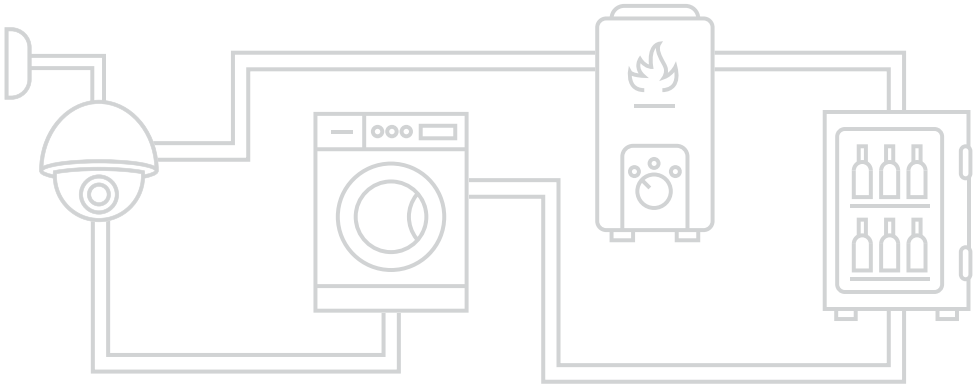
We'll take care of it .

JLA

Connected innovations, only for Total Care customers

With Total Care, you enjoy brand-new equipment with no upfront cost and round-the-clock support.

And thanks to our three digital solutions, you can get even more from your agreement.



1. The JLA app

Get in touch, with a touch

Ideal for your team members handling equipment day-to-day, JLA's free app puts you in charge of your equipment. Keep your critical assets running smoothly, chat to us live, and solve minor faults with our handy troubleshooting tool. You can even arrange an engineer visit at the touch of a button.



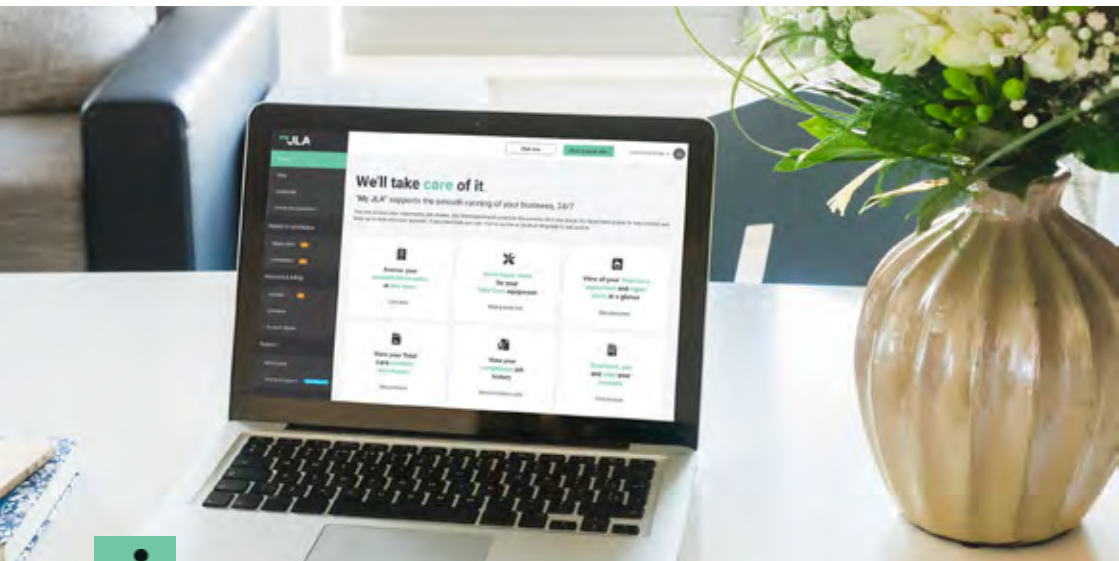
**Download the app for
free at [JLA.com/app](https://www.jla.com/app)**



2. MyJLA

Your 24/7 support portal

Ideal for overseeing critical equipment at a business level, MyJLA supports the smooth running of your business, 24/7. With statements, job sheets, site information and essential documents in one place, it's never been easier to take control. And if you need help, chat to us live or find easy fixes straight through the portal. Or book an engineer in just a click.



See the full benefits at [JLA.com/myJLA](https://www.jla.com/myJLA)

3. JLA Connect

Remote monitoring for proactive care

JLA Connect allows our experts to monitor your critical equipment remotely, in real time – and respond to potential problems before they cause disruption. It's a service that's proven to save energy, reduce downtime and unforeseen issues, and makes sure your equipment always runs at its best.



To learn more call 0808 258 7856

What is JLA Connect?

Our fully encrypted Cloud-powered system lets us see how your compatible equipment is performing, so you don't have to think about it.

By viewing insights and reports from your connected equipment, we can optimise how it runs – saving you energy and costs. And because we watch everything in real time, we can spot issues as soon as they happen, suggest a quick fix, or arm an engineer with full diagnostics before they arrive.

How does the JLA Connect network work?

1

Monitoring sensors are installed inside or on the back of compatible JLA equipment

2

Sensors automatically connect to an end device

3

End device securely sends data to our discreetly placed gateway

4

Gateway sends encrypted real-time data to the Cloud, where JLA experts and engineers can see and pull diagnostics

JLA Connect never affects how your appliances run – it only monitors them. What's more, all data is sent using an independent network, so it won't use your Wi-Fi connection.

Please note: not all JLA appliances are compatible with JLA Connect. Please get in touch to discuss your existing equipment.

A closer eye on your critical assets



Secure, real-time asset monitoring and diagnostics means real peace of mind – let us look after your equipment while you concentrate on everything else



Faster response times – if we spot a problem, we'll be in touch to sort it



Shortest possible downtime – we'll even order parts as soon as we identify the problem, minimising the time your equipment is out of service



Keep track of your assets online with MyJLA – see that your equipment is online and being monitored, understand your water and energy consumption, and get key insights on environmental impact and how to run your business more efficiently



Ongoing development of our connected technology means that in the near future, you'll be able to monitor your connected appliances directly from MyJLA



To learn more and see if your appliances are Connect-ready, call 0808 258 7856

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