

[jla.com](http://jla.com)



Hospitality

**Your partner in  
critical equipment.**

We'll take **care** of it.

**JLA**



We'll take  
care of it.

# We're here to keep your equipment running smoothly.

For over 50 years, businesses across the UK and Ireland rely on JLA for tailored commercial equipment solutions.

We've spent 50 years helping to make guests comfortable, laundry fresh and meals hot for more than 3,000 hotels and spas across the UK and Ireland.

As your end-to-end provider, we'll not only look after your critical equipment, but streamline the way you work, drive sustainability, and make sure you stay compliant.

Our proactive approach to maintenance, inspections and testing will keep you in line with all relevant legislation, helping you avoid costly fines and the risk of prosecution.

And with 450 engineers based all over the country, a 24/7 helpline and a dedicated team who understand your day-to-day challenges, we'll handle the essentials so you can focus on everything else.

Talk to our experts: [0800 591 903](tel:0800591903)

## Why choose JLA

From spa room to hotel, restaurant to gym, your priority is creating the best possible experience for your guests. JLA's priority is to keep your critical equipment running smoothly. From new commercial equipment to performance detergents you need to keep it all running, we offer a genuine one-stop solution.

- ✓ Energy-efficient, state-of-the-art equipment and systems
- ✓ Cutting-edge design capabilities
- ✓ 450 expert engineers, nationwide
- ✓ Accredited industry insights and expertise
- ✓ Regulation and compliance experts
- ✓ Guaranteed parts supply and rapid engineer response
- ✓ 24/7 phone support
- ✓ Remote monitoring and proactive machine care through Connect

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We'll provide brand new equipment, manage call-out costs and take care of maintenance, with no hidden surprises.

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# Hospitality, **simplified**

With JLA as your single point of contact, managing your critical equipment is simpler. Whether it's laundry, catering, HVAC or fire, one team will handle everything.



# A more sustainable world for everybody.

Through our products, services and ongoing compliance support, we'll help you manage your critical equipment in a socially and environmentally responsible way.

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## Reducing impact

8 million kWh reduction in energy.

- 276 million litres of water saved with our OTEX washing system
- JLA Connect remote monitoring makes us 68% more likely to fix problems on connected machines than on comparable non-connected equipment



## Caring for people

10 DEI Partners promoting inclusion business-wide.

- 40% C-suite gender diversity (2021: 14%)
- Lost Time Injury Frequency Rate of 2.929, demonstrating a commitment to colleague safety (2021: 3.693)



## Caring for the environment

24% reduction in average distance travelled to customer sites.

- 6% reduction in emissions per engineer journey
- 87% of company cars fully electric or hybrid (2021: 31%)
- 74% of electricity needs met by renewable energy sources



## Caring for communities

Enhancing community support

- Supporting charities, food banks, Ukrainian refugees and others with machine and equipment donations
- Supporting our charity of the year, Alzheimer's Society, with various fundraising initiatives
- Launching our 'Make a Difference' initiative, giving our staff one day off per year to volunteer in their community

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# Solutions tailored to your business

New equipment. No hidden charges.



## This is JLA Total Care

From Total Care, our unique, all-inclusive equipment and support solution, to service and response plans with emergency cover included, JLA's packages help you plan and budget for the longer term.

In one monthly payment, we'll provide brand new equipment, manage call-out costs and take care of maintenance, with no hidden surprises. And if things go wrong, one of our 450 local engineers will be on your doorstep within 8 working hours.

- ✓ Market-leading equipment for no capital outlay
- ✓ Fully inclusive breakdown cover with no wear and tear clause
- ✓ Access to myJLA - Your 24/7 support portal with all essential documents in one place
- ✓ 7-day call-out service including bank holidays
- ✓ No repair bills or call-out charges, ever!
- ✓ Industry-leading engineer response times, wherever you are

### Buy equipment outright

It's simple to buy JLA's market-leading machines outright, if that suits you. All our equipment comes with a 12-month warranty as standard, and when this expires we can easily add a service contract for ongoing support.

- Ongoing support available
- 12-month warranty included

### Service contracts

If you need breakdown cover or compliance checks for your critical equipment, we'll make it work for you with annual or monthly payments, on a tailored contract.

- 5 or 7-day call out service and 24/7 phone support
- 12-month warranty included

### Planned equipment maintenance

Whether you want an annual service or just need to make sure that everything is in working order, scheduling maintenance in advance with JLA ensures that your machines are always working to their full capacity.

- Component checks – all components and parts are examined to make sure they are working properly
- Water pressure and drainage checks – ensuring that water is flowing properly without any unnecessary wastage
- Health and safety – machine safety checks are carried out and fully certified (inc. gas safety certification)
- PAT testing – any portable electrical appliances are checked to ensure they are compliant

### Additional services

- Kitchen deep cleans
- TR19 (extraction equipment cleans)

# Take control with **myJLA**

## 24/7 online account access

Manage your JLA account from anywhere, anytime, with key information and support right at your fingertips.

## Simplified accounts and billing

With instant access to invoices and online payments, you'll never have to search your emails to stay on top of your account.

## Instant support when it matters

Get engineer support fast, plus easy access to our friendly support team with no need to call or wait around on critical issues.

## View all sites and equipment in one place

Access essential documents, including contracts, job sheets, invoices, compliance and safety records, for every site and appliance.

## Order your JLA detergents direct

Never run out of our specially formulated detergents again with easy online purchasing and flexible subscriptions.

**myJLA**

Home > Equipment > JLA 98 washing machine

**JLA 98 Washing Machine**  
Serial number: 04r5HG663X1

Site: Green Acres  
Installation date: 01/06/2021  
Live call outs: 1

**Book an engineer**

**JLA connect**

Checked 145 times  
In the last 48 hours

**Connect: 24/7 monitoring for all your sites laundry equipment**  
JLA Connect lets us remotely monitor and care for every compatible machine. Our experts will spot issues before you even know about them, and get things sorted quickly. What's more, Connect lets you keep a close eye on your energy usage through bill estimates and live CO2 emissions data.

**JLA Insights**

JLA Insights works with JLA Connect and myJLA, so you can see which laundry machines are used most, allocate resources for busier periods, ensure correct wash cycles are used to maintain compliance and run more cycles during off-peak times to reduce your carbon footprint, all without you having to be on site.

Wash Cycle	Count
Hot + prewash 60°C	47
Fast hot 60°C	21
Warm prewash	20
Thermal Disinfection	10
Extra hot 90°C	2

# Commercial laundry systems

JLA's WRAS-approved, energy-efficient washing machines and tumble dryers are designed to minimise costs, reduce your carbon footprint, and produce outstanding results, wash after wash. We've been keeping towels fresh and sheets clean for over 50 years.

## Key product ranges



### Energy-saving washers

Our Energy saving, compact, WRAS 5-accredited machines use less water and detergent to deliver savings at scale.

### Safe and powerful dryers

Save space without sacrificing power with our domestic-sized commercial dryers, offering capacity up to 8kg.



### Space-saving stackables

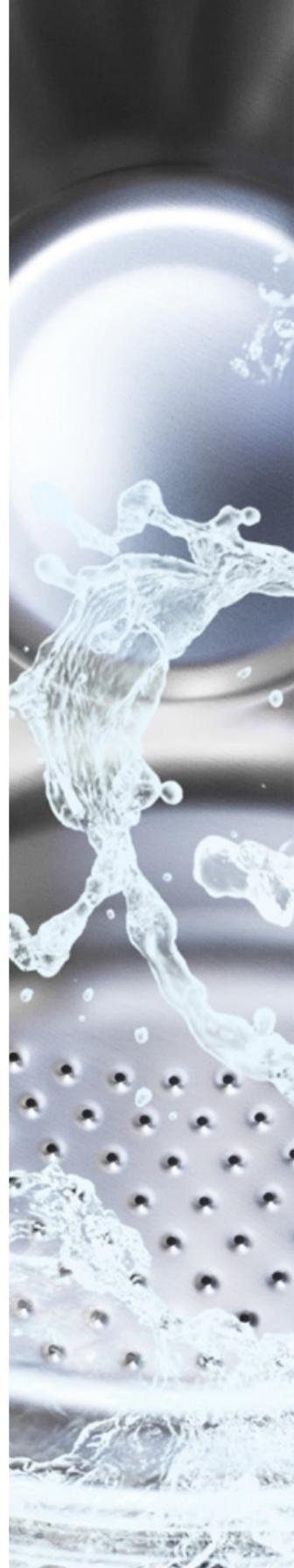
Make even more of a property's space with stackable washers and dryers (also available as single units).

# OTEX™ the natural choice for energy savings

JLA's OTEX ozone disinfection system kills 99.999% of harmful moulds, yeasts, viruses and bacteria, including coronavirus.

Even better, it does all this at room temperature, using less water, electricity and detergent to get the job done. In fact, OTEX could save up to 40% on laundry running costs across your sites.

The ozone process also naturally opens fibres for a deep and gentle clean, reduces drying times and minimises the cost of detergents, stain removers and softeners. OTEX also helps to extend fabric life, fibres in linens are gently opened during the ozone laundry process and leaves users with fresher-smelling laundry, while items such as towels will come out up to 20% fluffier than they would in traditional washing machines.



save up to  
**80%**  
hot water



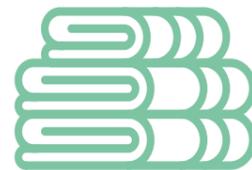
save up to  
**60%**  
electricity



save up to  
**30%**  
labour



save up to  
**45%**  
total water



towels up to  
**20%**  
fluffier

# Energy saving catering equipment

JLA's Energy Star-certified catering appliances bring multi-functional versatility and sustainable performance to your kitchens. Plus, we offer a range of time- and energy-efficient solutions for cleaning up afterwards.

Over 22,000 hotels, pubs, restaurants, and care homes across the UK trust us to supply, maintain and fix their catering equipment.

Talk to our experts: 0800 591 903

## Key product ranges



### Combi ovens

With preprogrammed settings and easy-to-use controls, your teams can prepare multiple meals in large quantities, at speed.

### Dishwashers

Domestic-sized hygienic dishwashers with industrial power and simple controls for easy use.



### Refridgeration

Keep food fresh and chilled with a range of products designed to fit in any kitchen.

# Fire safety & security

The safety of your guests and staff is non-negotiable and you need systems that are built to protect and to last. With over 50 years of experience, we understand what you need from your commercial fire safety & security solutions.

JLA is fully accredited by the UK's leading fire safety bodies, which means we can design, install and take care of fire systems that offer safety and peace of mind for you and your people, every day.



## Fire risk assessments

BAFE SP205-accredited, our experts will identify risks and help you mitigate them.



## Automatic opening vents (AOVs)

Protect escape routes with IFC SDI 19- and BAFE 2P203-accredited AOVs.



## Fire doors

Stay compliant and safe with BM Trada Q Mark FD30 and FD60 fire-resistant doors.



## Security

CCTV systems, access controls and intruder alarms to protect people and property.



## Fire alarms, fire extinguishers and emergency lighting

Get 2025-switchover ready with intelligent control panel units, detectors, extinguishers and alarms.

# Heating & air conditioning

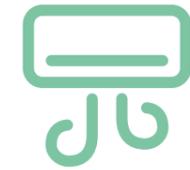
Rest, relaxation and enjoyment is everything to your guests, so you need the assurance that nobody in your hotel or spa will go without hot water and warm towels, especially at peak times.

Our heating and ventilation specialists have over 50 years of combined experience in installing, servicing and maintaining commercial heating and air conditioning equipment, making us a trusted partner.



## Future-proof hydrogen ready boilers

Reduce energy costs and consumption while keeping everyone comfortable.



## Wall-mounted air conditioning units

Quiet and efficient, our range offers advanced controls for year-round flexibility.



## Wall-mounted boilers

A range of central heating boilers, including models for properties with limited floor space.



## Ceiling-mounted air conditioning units

Ceiling cassette systems with sophisticated, subtle design and powerful features.

# Compliance

Forms and audits can be complex and time-consuming... but compliance isn't a grey area.

That's why it pays to know that, along with making sure your equipment is serviced and compliant for now and the future, we also understand and stay up-to-date with regulations in all sectors. This means we can provide expert advice and help you manage all the necessary paperwork.

JLA is fully accredited by more than 20 different regulatory bodies, including the leading fire safety bodies, so you'll stay compliant. From HACCP to Gas Safety certificates, WRAS 5 to ISO 9001 or ISO 14001, we'll take care of it.

## Accreditations

JLA is accredited by more than 20 bodies, including:



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# National coverage. Local support.

With 450 engineers based all over the UK and Ireland, we're on hand to keep you up and running.

## Local engineers, nationwide

With the industry's largest distribution of engineers, we're always just around the corner.

## A team you can trust

JLA engineers are trained, trusted and managed by us. The JLA logo on our workwear isn't just a promise of quality, but accountability. It says, from installation to maintenance, we'll take care of it.

## Smart diagnostics with thousands of parts in stock

We know there's no time for downtime. Thanks to 350,000 parts held in stock and a powerful diagnostic system that finds faults quickly, we fix most problems on our first visit.

## Hub locations

- Bellshill
- Bristol
- Congleton
- Frimley
- Galway
- Nottingham
- Preston
- Ripponden
- Salford
- Sheffield
- Southampton
- Stafford
- Sunderland

# Talk to our experts .

We'll take care of it .

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22,000 organisations trust JLA to supply and look after their laundry, catering, heating, and fire safety equipment.

Contact us today, and see how we can take care of it for you.

**0800 591 903**  
**sales@jla.com**

**JLA**

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