

## Game-changing kit care for a major Premier League football club

### THE CHALLENGE

#### Improve laundry consistency and turnaround times

With an outsourced laundry contract ending in mid-December, and garments sometimes being returned late or going missing, a north-west Premier League club needed a faster, more reliable way to clean kit and staff uniforms for its men's first team, women's team and academy squads.

The club wanted to bring its laundry operation on site before a busy Christmas fixture period, with training, travel and matchdays all factors to consider. This meant finding a partner who could not only move quickly but spend time helping the kit team take full control of an important daily process.

### THE SOLUTION

#### A managed install, delivered on time

Thanks to trust established through an existing contract for HVAC equipment, JLA was chosen to plan and lead the laundry fit-out project, working closely with the club's electricians and M&E team to manage the installation from start to finish.

Commercial washers and dryers were installed and commissioned before the deadline, giving the club a dedicated laundry setup ready to meet demand. And because the club chose Total Care, JLA's all-inclusive equipment and support package, the kit team now has 24/7 access to maintenance and repairs through JLA's national engineer network.

**"If we ever do run into an issue, Total Care means JLA is always here to support and help us – even if that's only getting some settings changed or added to one of our washers."**

**"Being able to manage our own laundry services has improved our coordination and ensures all our teams are fully supported. We're grateful to JLA for their help in setting everything up."**

**JEN | KIT OPERATIONS SUPERVISOR**  
*Premier League Football Club*

To explore JLA's commercial laundry solutions, visit [jla.com/laundry-equipment](https://jla.com/laundry-equipment)

